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Put Your Trust in Synger Productions

Since 1999, Lauren Synger, owner and founder of Synger Productions, and professional voice-over artist has voiced hundreds of videogames & animations, commercials & promos, public service announcements & radio tags, audio books, and audio imaging services. Synger's services extend to numerous genres including industrial narration, instructional & educational voice over, and phone system voice over in English & Spanish (message on hold, auto attendant, voice mail, & IVR) for businesses world-wide. Synger Productions also provides scripting, editing, and production services for clients. In addition, Synger Productions has over four years of experience within the telecom industry. Synger Productions provides the technological know-how necessary to offer a professional, turn-key audio-imaging service for both owners and installers of phone systems. The extensive voice-over experience, coupled with the telecom experience enabled Synger Productions to expand into a full-service audio production studio, delighting customers with quality work and quick turn-around times regardless of client location.

What we Offer:

Messaging On Hold

Messaging on Hold entertains and educates a captive audience, already interested in your products and services. Our messages are enjoyable to listen to and informative. Each message is designed to reassure your customers of the positive experience they will have with your company, and will inform them of achievements, growth, and changes in the company and/or products. They will let your customers know they are still connected to you, keep your customers/potential clients focused on your company, and will stimulate them into asking your reps for more information regarding your company's products and services!

Auto Attendant Menus

<u>Auto Attendant:</u> the automated phone system audio navigation that directs callers to an employee extension or company department. Its an important part of creating a professional image for your company and a positive experience for your customer. We will dial into your system and record any menus, directories, or department messages in whatever audio format you need. By using the same voice for Messaging on Hold and Auto Attendant, you create a professional, stream-lined audio image for your company - a "voice" for your business!

Fast, Responsive Service Guaranteed!

- We will work with you to meet even your toughest deadlines!
- Fast, Responsive Correspondence
- We stand behind our services and our commitment to our customers! We will provide options, make suggestions, and create a final product to professionally represent YOU.

Competitive Prices: Pay only for what you need! No Contracts!

- A professional Message on Hold Recording That is yours to keep!
- Message on Hold Updates are quick, easy and affordable.
- Make changes instantaneously to your Auto Attendant

See how Synger Productions can improve your business image!

- Updating your product line? Enhancing the image of your business? Make changes to
 your existing Messaging on Hold! We can quickly and efficiently change the script,
 change the music, or make updates to your products and services to keep customers
 informed on the latest your company has to offer!
- Change Recordings in your Automated Attendant. From night messages to holiday
 greetings, our changes are customized to your needs! We can quickly record and send
 your messages to you so that as your company information changes, your recordings
 will never be out of date!
- Don't just limit your company's audio branding to your phone system! Our established, professional voice talent can also provide the audio recordings for your Website, Corporate Narration, Radio, and Television advertisements!

Making First Impressions Last!

Courteous, professional, thorough, customer-oriented, and understanding of time sensitivity are some of the words used to describe Synger Productions. We care about "making first impressions last" so let us know how we can make the most out of your experience!

For More Information:

If you have questions, would like more information, or to request pricing, please call us at **315-254-9493** or email us at **info@laurensynger.com**

If you would like to hear audio samples please visit: www.laurensynger.com